OBJECTIVES

- Design and implement processes and applications that help emigration
- Enhance quality of services to emigrant workers by bringing changes in processing and technology that result in significant improvement in their overall experience
- Simplify processes in the emigration cycle and improve their effectiveness
- Establish interfaces among key stakeholders that are easy to access and interoperable
eMigrate project is a transformational initiative of the Overseas Employment Division of Ministry of External Affairs to automate its activities mandated under Emigration Act, 1983. Overseas Employment Division under Protector General of Emigrants (PGE), through its 10 Protector of Emigrants (PoE) offices provides awareness, protection, regulation and promotion of simple & safe emigration viz. 'Saral, Surakshit Pravasan'.

All key external stakeholders in the overseas employment process such as Recruiting Agents (RA), Foreign Employers (FE), Project Exporters (PE), and internal stakeholders i.e. Indian Missions, OWRC, Passport Seva Project & Bureau of Immigration(MHA) are electronically interlinked on a common platform to provide transparent, fast, cost effective and legal framework to Indian workers/ professionals for overseas recruitment and emigration. It enhances safe and trouble free stay of the Indian Emigrants while employed overseas.

eMigrate System (emigrate.gov.in) enables :-

- The reach and ability to 'Regulate' the emigration for overseas employment
- Tracking of emigrants country-wise and reach out to them when in need
- Gathering information about illegal agents operating in different State and prevent their activities
- Registration of stakeholders (RA, FE and PE)
- Availability of Information to Emigrants (Verification of RA/FE/PE/ Status of Emigration Clearance, Employment Contract etc.)
- Swift and on-line Grievances redressal mechanism
- Pre-emigration formalities for stakeholders (Raise Demand, Advertising & Recruitment and Emigration Clearance)
- Rescue/Redeployment/Repatriation of emigrants in distress
- Trend analysis of emigration data to the Government Ministries (such as MEA, Skill Development), ILO, UN Women, IOM, Researchers & Academia

JOURNEY SO FAR

- May 2014: Paperless Immigration from Indian Airports
- Jan 2015: Nurses’ Emigration Clearance brought under eMigrate
- Jun 2015: Foreign Employer registration in 18 ECR countries through Indian Missions
- Jun 2015: 100% Paperless Emigration Clearance Processing
- Mar 2016: Online Registration / Renewal of Recruiting Agents (RAs)
- Apr 2016: Foreign Employer registration in 18 ECR countries through Indian Missions
- Aug 2016: Strengthen Emigration for Female Workers

STAKEHOLDERS AND PROCESSES

- [Process diagrams and stakeholders listed here]
**eMigrate in Media**

**Aug 7, 2016**

**The Economic Times**
UAE employers’ registration for Indian workers made mandatory

**NEW STRAITS TIMES ONLINE**
Malaysian employers urged to register on emigrate system to recruit Indian workers

**Khaleej Times**
Emigrate system to assist Indian expats

**The Times of India**
Government to track Indians working abroad with ‘emigrate’ plan

**Mail Today**
India launched emigrate system for foreign Employers

**DT News**
Emigrate system for foreign Employers

**247**
New rules for Indian nurses as demand soars

**The Times of India NRI**
UAE employers’ registration for Indian workers made mandatory

**India News**
Government to track Indians working abroad with ‘emigrate’ plan

**Sushma Swaraj**
@SushmaSwaraj

Passports @passportsevamea @CPVIndia

Visa @CPVIndia

Saudi Arabia @IndianEmbRiyadh

Reg agents @ProtectorGenGLO

In distress @MEAQuery

3:30 a.m. - 07 Oct 16

**Grievance Redressal (if any)**

- Departure from Indian Airports Through BoI after online validation of EC
- Selection of candidates
- FE sends the visa and signed contract for selected candidates
- RA conducts the recruitment activities in coordination with FE
- RA applies for Emigration Clearance from PoE
- PoE verifies all documents and grants EC

**Website:**
- Visa Copy
- Employment Contract
- Passport Copy
- EC Application
- EC
- Emigration Clearance
- Emigrant ID Card
- Copy
- PBBY Insurance Policy
- Emigrant Photograph

**Mobile App (for Android)**
eMigrate Mobile App can be used to Track Application Status and Verify Emigration Clearance Status. The free Mobile App can be downloaded from https://emigrate.gov.in

**eLocker**
Copy of all relevant documents such as signed Employment Contract, Visa, Passport, PBBY Insurance Policy, Emigration Clearance letter, Emigrant Id Card are maintained in eLocker for each Emigrant. The emigrant can access and retrieve the same in case these are misplaced, through OTP on mobile no, or through an email, at anyplace anytime anywhere.
PoE Network Supporting Emigrants Across India

Ministry of External Affairs
Overseas Employment Division
Government of India

Protector General of Emigrants
Akbar Bhawan, Chanakya Puri, New Delhi
Phone No.: +91-11-26874250
Email : pge@mea.gov.in, usoe3@mea.gov.in

Overseas Workers Resource Center (for queries related to emigration and complaints)
24x7 Toll Free Number: 1800 11 3090 (Accessible from India only)
Landline Number : +91 124 234 1002, helpline@owrc.in
eMigrate Helpdesk: 011 26887772* E-mail: helpdesk@emigrate.gov.in

* Standard Call Charges Apply

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